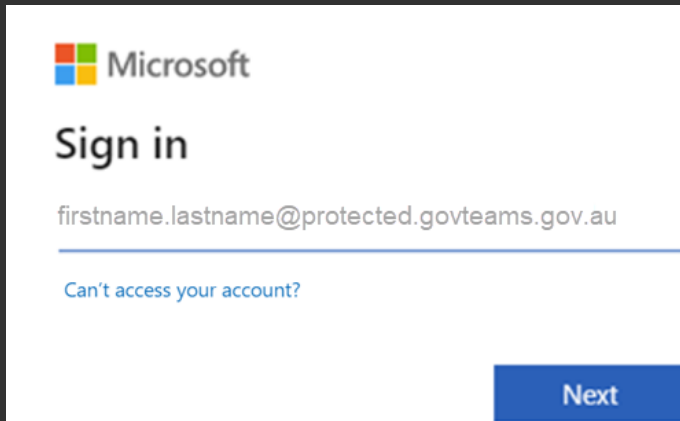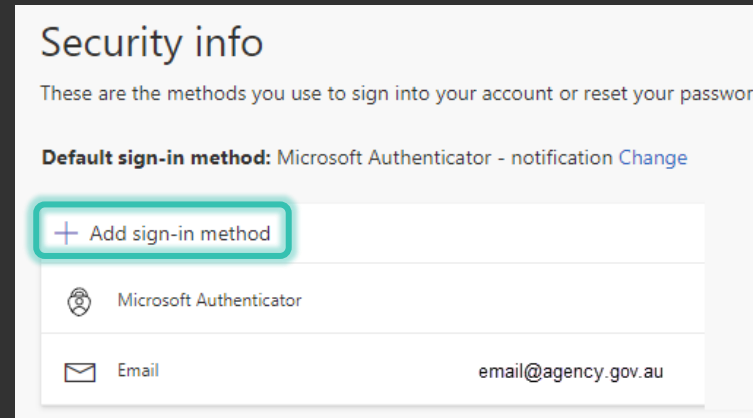# Improve account security and access

Multi-factor Authentication (MFA) increases your account security and is mandatory for all GovTEAMS PROTECTED accounts. We recommend adding 2 MFA options as this will allow you to choose an alternative method if you can't access your preferred option.

1 Go to your security info page and sign in with your GovTEAMS PROTECTED account (ending in @protected.govteams.gov.au)

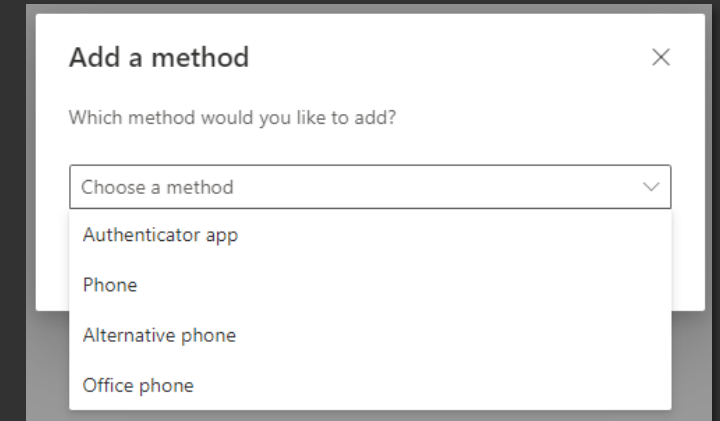**2** Select **+ Add sign-in method**

3 Choose the method you want to add and follow the prompts.

Microsoft

Sign in

firstname.lastname@protected.govteams.gov.au

Can't access your account?

Next

Security info

These are the methods you use to sign into your account or reset your password.

Default sign-in method: Microsoft Authenticator - notification Change

+ Add sign-in method

Microsoft Authenticator

Email   email@agency.gov.au

Add a method   ✕

Which method would you like to add?

Choose a method   ⌄

Authenticator app

Phone

Alternative phone

Office phone